

MarketCrew

Data Processing Addendum (DPA)

Effective Date: September 20, 2024

This DPA forms part of the agreement between MarketCrew (“Processor”) and the customer (“Controller”).

1. Subject Matter

Processor processes personal data solely to provide services.

2. Duration

Processing continues for the service term.

3. Nature and Purpose of Processing

Includes collection, storage, analysis, reporting of SaaS usage data.

4. Categories of Data Subjects

Employees, contractors, authorized users.

5. Categories of Data

Identifiers, SaaS usage metadata, security findings.

6. Obligations of the Processor

Process only on instructions, ensure confidentiality, implement TOMs, assist Controller, notify of breaches, delete/return data.

7. Subprocesses

May engage subprocesses. Remains responsible.

8. International Transfers

May transfer outside UK/EU with safeguards.

9. Audits

Controller may request compliance info.

10. Liability

Subject to limits of main agreement.

11. Governing Law

England & Wales.